

We want nothing more than for our guests to have a great stay with us here in Samoëns and we think that we achieve this pretty well. Don't take our word for it though, we've written out all the comments in our chalet guest books for you to review.

We hope you enjoy what our previous guests have had to say about us.

Thanks,  
Steve & Sam

PS – a huge thanks to our previous guests for all their feedback!

We can't thank you enough for an absolutely (no pun intended, honest!) fabulous holiday. The service, chalet, the food, the skiing, the food, the jokes, did I mention... the food? were outstanding.

Hope to see you again for a mountain bike (pending ski leg exhaustion recovery) break soon!

Gros bisous a vous tous!

**Chris & JB Senior**  
April 2011

Thank you so much for making our stay magnificent!

The food was delightful, the staff were friendly, funny, kind and accommodating. Our stay was AMAZING!

Once again – thank you

**Steve, Tricia, Callum, Mike & Becca**  
Apr 2011

Thank you so much for the week we spent in Samoëns. Your chalet is just lovely and we enjoyed relaxing in it. You looked after all our needs – Justin is an amazing cook!

All in all a fantastic week – thanks again.

**John, Kerry, Dave, Laura & Ruby**  
Mar 2011

**Awesome chalet**  
**Mouthwatering food**  
**Always having a good time**  
**Zuperkind helpful staff**  
**Idyllic skiing**  
**Nice and warm spa**  
**Great Sam & Steve – great**

**Alison, Andy, Isaac, Ayesha, Dilon & Ruby**  
April 2011



You've done it again! What a wonderful week's holiday, perfect again in every way. You cannot improve on service, meals, cleanliness and everything done with such a smile. Thanks you so very much, we have loved every minute.

We hope the business goes from strength to strength.

**'The Hastings clan'**  
Mar 2011

Thank you Sam & Steve and the team for making our week very enjoyable. The accommodation, service and food were all excellent and we would love to come back.

**Sue, Pete, Charlotte, Matthew and James**  
Mar 2011

We love your chalet, we love Samoens, we love the skiing, but most of all we love you and your team. You made our first ski trip absolutely brilliant!

Thank you so much – we'll be back...

**Dee T & friends**  
Mar 2011

Wanted this week to be so special for Rob's birthday and it's been fantastic. Thank you all for working so hard. We go home with some lasting memories of time spent with dear friends in an amazing place.

**Ruth & Rob S**  
Feb 2011

Thanks for a fantastic holiday. Real luxury for us all and a great way of celebrating with our dear friends. Samoens and the surrounding area is beautiful – we'd love to explore even more. Shame Ian has the first injury of the season, but we enjoyed the walk. Wishing you every success!

**Carol & Ian**  
Feb 2011

Oh my word! What can I say... apart from putting on 3 stone with the amazing cooking (especially the cakes!!!) I have absolutely loved my week... and that's from someone who doesn't really like skiing!!!  
Sam & Steve – you are the perfect hosts, you have made our week perfect... Which is why we want to come back again and again.

Samoens is a beautiful place, our chalet was perfect, the whole week was wonderful.

Thank you to you both and see you very soon!

**Seb, Jo and family**  
Feb 2011



Thankyou again for a fantastic week. We've had a wonderful week in every respect – great skiing, awesome company, incredible food and lots of laughs. Can't wait for next year!

**The Orford family**  
Feb 2011

...a stress free week with 10 happy guests of mixed ages done... Carlsberg do not do chalets but if they did...

**David Winsall**  
Dec 2009

We've had another fantastic holiday with your great team and of course you!

Thank you for everything – the hospitality, lifts, amazing food, great childcare & fun. Life with no hot tub will seem quite hard! Especially for the Sherrard beasts... I hope the season continues well for you & that your summer plans fall into place. We will see you again, no doubt.

Take care & many thanks for everything...  
Watch out for those Jagermeister shots!

**The Sherrard family**  
Feb 2011

The week has just flown by which only happens when you're having fun. Everything was every bit as fabulous as last year, if not better. If that's possible!! I shall have to starve myself for a month to fit back into any of my non-elasticated waistband clothes thanks to the irresistible culinary delights.

You really all provide such a high standard of service, quite often above and beyond the call of duty and it is so appreciated so thank you, thank you thank you!!

Considering I don't like the cold and have a phobia of hills, I'm amazed, once again, that I am already looking forward to coming back next year!

**Nikki, Noel, Finn & Molly**  
Feb 2011

Dear Steve, Sam & Justin.

Thank you very much. I wish I could be with you for ever – love Molly

**Molly O (8 yrs old!)**  
Feb 2011

# ABSOLUTE ALPINE



We had the best ever holiday here last year – returning again this year & you've managed to top it!

This place is just the best – great hosts, food & chalet.

Thanks for another fab week, we'll be back again, I'm sure!

**Michelle & Chris**  
Feb 2011

Although we were impressed with the luxury of the accommodation, it was the little things that we noticed, and appreciated that really raised the service from five star to six star – every morning clean rooms, folded toilet paper, decorative meals – hosts were really stupendous, unassuming, but tended to every whim.

Meals were superb, and the early sitting of children was done with patience, enthusiasm and good food.

For those that wish to temper the pains of skiing, then La Grande Ours is a gift from the snow gods.

**Robin, Hannah, Freddie & Elizabeth**  
Jan 2011

A really wonderful place and to be looked after was also wonderful. Service, food, welcome just fantastic – a 1<sup>st</sup> that I think can't be matched.

Thank you!

**Julliet & John**  
Jan 2011

Beautiful chalet, lovely food, great staff, amazing weather and great skiing. As your first North Americans you have impressed us well!

**Kerry & Ian**  
Feb 2011

Many thanks for a great holiday. Wonderful chalet, wonderful hosts, wonderful food. Couldn't have asked for more. No wonder Michelle & Chris raved about it! Good luck Sam & Steve for the future – we wish you continued success. Carry on like you are and one will soon have to book 3 years in advance to get in!

**Nina & Kim**  
Feb 2011

Thank you so much for a truly wonderful & relaxing holiday. Everything was perfect, no improvements possible! Your patience is endless, all three of you. Justin's food was incredible, both flavour and presentation stunning. Thank you to all of you for everything you've done for us – you work like Trojans!

We will definitely be back!

**The Hickeys**  
Jan 2011

I don't usually fill these things in but we had such a good holiday I thought I should. Many thanks to you for your hospitality and for making our stay so enjoyable.

11 out of 10!

**Walker family**  
Feb 2010

Many thanks for your excellent hospitality, fantastic food and looking after us all so well. It has been such a treat to not have to think about cooking, cleaning etc. and concentrating on relaxing! We've all had a brilliant time and it will be difficult getting back to reality next week...

**The Bridge family**  
Jan 2011

Thank you for a lovely holiday. Everything was perfect. You made us feel that it was home from home. Love to see you in Lincolnshire.

Hope to see you in the summer next year.

**Jane C**  
Jan 2011

Our first time on a ski holiday and things couldn't have been better. The accommodation is fantastic, the hosts wonderful and the cooking brilliant. We couldn't fault anything. We would love to come back again and will definitely recommend you to our friends. Many Thanks!

**Alison, Colin, Mike, Olivia & Benjamin**  
Feb 2011

# ABSOLUTE ALPINE

We came we stayed we all had fun, skiing in the snow and sun.

Accommodation was just great and wow the very best rate.

Steve & Sam and Justin too do all for guests you want them to.

We have had a great stay, now and don't want to go away.

So home we go to the mundane but I'm sure we'll all be coming back again.

Many thanks to Steve, Sam & Justin

**Christine, Steve, Max & Fran**  
Dec 2010

We have had a fab time. Fantastic food, the loveliest people and a beautiful chalet. Thank you for a wonderful week. Wishing you a happy, prosperous and fun filled 2011!

**Sue, Toby, Lexie & Jen**  
Dec 2010

Thank you once again for a great holiday. Not much to say, but it feels like home!! Can't wait to see you all very soon.

**Ali & Keith A**  
Dec 2010



Thank you for a lovely holiday. The chalets are beautiful and the food was excellent!

It's been so nice seeing you both just before Christmas. Good luck with the rest of the season and we'll see you very soon – hopefully!

**Mel & Graeme**  
Dec 2010

Fantastic food, the loveliest people and a beautiful chalet.

**Sue, Toby, Lexie & Jen**  
Dec 2010

Firstly congratulations on the award (*an 'unofficial Michelin star' was awarded to Justin by the Ambroses!*)

Thankyou for a lovely stay, we really enjoyed our week. Especially the snowball fights and reindeer cheese.

We hope we can come back and see you soon.

**The Ambroses**  
Dec 2010

Dear Sam & Steve,

The holiday was great – thanks for making our stay brilliant!

Christmas day was really fun and I hope we stay here again!

**Caity, Chris & Andy**  
Dec 2010

We had a wonderful time here in the beautiful chalet. Thanks for looking after us all and taking us to Annecy. All 19 of us have had a fabulous time and would love to come back soon. The cheese, bread and vin rouge diet is fantastic!

Thanks for a great time.

**Grandma & Granda Hunter, The Turnballs, Jennings and Wards**  
Aug 2010

Dear Sam and Steve. A huge thank you on behalf of all of us, for making Mum's 70th such a lovely occasion. Despite the lousy weather, Sam's smile provided us all the sunshine we needed. Thanks so much for your care and attention. Good luck with everything. With love from Rosi and the gang of us!

**Rosi & group**  
Jun 2010

# ABSOLUTE ALPINE

Dear Sam and Steve. We have loved our week here with you. Coming back to this chalet has been like putting on a pair of fluffy moon boots after a day in ski boots. Warm, comforting, relaxing, cosy and inviting. You make the whole chalet hosting thing look effortless. You are made for this life. You have made us feel so welcome, despite the felt tips, stickers and dirty paws of our children wrecking the joint! It has been bliss to have someone cook delicious meals and then do the washing up too. A proper holiday! Finally a big thank you for being the children's entertainment for the week, for taking such good care of Posy and for Kip and Effie hanging off your every move. Oh and for being so understanding about our need to over stay our welcome! Thank you again. We would highly recommend you to all we know. Love the family that never left.

**Nick, Phoebe, Kip, Effie & Po Po x**  
Apr 2010



Excellent hospitality, food great, standards of everything are very good. Keep it up and you will succeed in your business. Good luck for the future. We will see you again!

**Martin and Cath**  
Apr 2010

We really enjoyed our stay. There's so many things we could mention; your service has been excellent. I hope you didn't mind us! Well what can I say about the food – well it was the best I have ever had. I'll have a take away please! I really really enjoyed it and so did all the others. We really loved this area – it's soooo clean! This chalet felt like home! We love you all thank you.

**Maya (aged 7)**  
Mar 2010

Thank you both for a great stay. You have made us all feel welcome in your home. Food was great, sorry we drank all your wine... You're doing a great job. Looking after 17 must be hard. Hope to see you both soon.

**Rob & Shirley**  
Mar 2010

It's a six star set up and you really have outdone yourselves. See you next year!!

**Noel**  
Feb 2010

Love the chalet! Great food and an absolutely awesome skiing holiday! Best of luck to you both.

**Rachel**  
Mar 2010

Thank you Sam and Steve for a wonderful weeks holiday, we have had a fantastic time though taking a few skiing injuries home with us! Fabulous chalet, 'fine' dining and we have been looked after amazingly well. You have thought of everything and we hope you have a successful business, you both deserve it. 110% good luck!

**Pam, Stephen, Sara & Andy**  
Mar 2010

Thank you for such an incredible week. I can honestly say that in almost 25 years of ski holidays I have never enjoyed a trip so much. Superb chalet and excellent food and wine (from bottles – what a treat!) Thank you for helping so much with Max and looking after us all so well. We simply cannot wait to come again. All the best for a long and successful chaleting career. All we need is for Steve to learn to ski and everything will be perfect.

**Sparky, Esther and Max**  
Mar 2010

As this was our first ever skiing holiday, we didn't know what to compare it against, but after being here for a week, we now know that it doesn't get much better than this! The food was amazing and plentiful, the broccoli was to die for. And if that wasn't enough, the Hot Tub at the end of the day made us all feel refreshed and ready to start again. You both made us very welcome and couldn't do enough for us. We will be back! Thanks for our best ever holiday!

**Phil, Kerry, Georgia & Alex**  
Mar 2010

I don't usually fill these things in but we had such a good holiday I thought I should. Many thanks to you for your hospitality and for making our stay so enjoyable. 11 out of 10!

**Walker family**  
Feb 2010

Love it! Love it! Love it! This place is an absolute gem of a find... great food, hosts, chalet and village – we have had the best week ever. Thanks for a fantastic holiday.

**Michelle & Chris**  
Feb 2010

Thank you for such a fantastic week. The chalet and facilities were perfect for our group, the food was amazing and the wine was generous, which made for very merry evenings and a few slightly sore heads in the morning! Steve's advice on best skiing areas every day was really useful and helped us get the most out of our week. Good luck with the rest of the season, we will hopefully see you next year and possibly in the summer.

**The 'Vets'**  
Feb 2010

Personally, I'm crap at Mario Kart, Just Dance and skiing but somehow I still has a fabulous week as I do have a great appreciation for good food, good wine and great company. You couldn't possibly have done more for us and I really am so grateful. A real holiday for me is no cooking or cleaning so it definitely ticked those boxes... and some! I think you are a lovely couple and I wish you all the love, luck, health and happiness you deserve.

**O'Mahony family**  
Feb 2010

It's a six star set up and you really have outdone yourselves. See you next year!!

**Noel**  
Feb 2010

Thank you x100! The Sherrards have had a fabulous holiday – the chalet is cosy and plush, the food is out of this world and your service impeccable yet friendly. Ruby's childcare worked well – she certainly seemed happy! We've had superb skiing too – see you next year then! Love and best wishes and good luck for the rest of the year.

**Sherrard family**  
Feb 2010



Our first skiing holiday, and we couldn't have chosen a better place! Lovely accommodation, great food, scenery to die for and a great couple (Steve and Sam) catering for our every whim! We wish you all the best in your new business venture – you really do deserve it! If success is down to hard work then you are guaranteed to be very successful. Lots of love.

**Andrea, Rob and Haylee**  
Feb 2010

Sam, Steve and Stev-o. Thank you all for making us all welcome into this lovely chalet. The food, hospitality and the location of this has been excellent. Good luck in the future and thanks again for making this a home from home. Hope to come back again!!

**Dani and Chelsea**  
Feb 2010

Superb hosts and excellent food.  
And the brownies are awesome!

**Sarah**  
Feb 2010

Earlier in the year we stayed in 'La Grande' but this time we stayed in 'La Petite' – but which one is better? There is only one way to find out! Thanks for a lovely time again.

**Winsalls and friends**  
Feb 2010

Top chalet. Sam and Steve are a really nice couple and I wish them all the best in the future.

**Phil**  
Feb 2010

Dear Sam and Steve,

Now that we are home and settled in I thought I would just send you an email to say once again how much we enjoyed our stay with you . I have had a lot of feedback from the others (who are all seasoned chalet guests ) and they have all been very impressed not only by the standard of accommodation and catering you provided but also by the warm and friendly atmosphere that you have created and your ability to discreetly anticipate every need without fuss.

Thank you for giving us a first class holiday.

If you ever need a reference (written or verbal) I would be happy to provide it.

**Doug Scott**  
Jan 2010



Lovely chalet and facilities – everything is top class including the meals and service. Had a lovely time. Good luck for the future.

**Hazel & Neville**  
Jan 2010

Thanks for a great stay, we enjoyed every day. The food was great as were the rooms! We felt very welcome. Thank you for the fires Steve! We would definitely like to come back. Lots of love Laura, George & Johnny

Thank you for a great week. The chalet and food are out of this world. The skiing has been great too. We hope to see you again really soon! (if you will have us!!!) We know you will do really well and wish you both all the luck in the world. Lots of love Ali, Keith, Laura & George Ambrose

**Ali, Keith, Laura and George Ambrose**  
Jan 2010

Thank you very much for a very nice week. Your food has been great & your hospitality even better. We shall certainly recommend you.

**Bev and Andy (the fire starter)**  
Jan 2010

**What more can we say!  
The best Christmas ever.**

Really enjoyed the holiday. Samoens is a lovely village and really good ski resort. Fantastic chalet. Thank you for being so patient with us and the children. All the best for the future.

**The Beals and the Mendozas**  
Jan 2010

You have established an exceptional standard and make your guests feel really welcome and at home. Many thanks.

**Nadine & Doug S**  
Jan 2010

Thank you for giving us such a wonderful holiday. You have obviously studied the snow forecast and have ordered snow at the right time – conditions have been excellent and the scenery spectacular We all wish you best of luck with your business venture and, as your clients, we have enjoyed a wonderful week.

**Doug's party**  
Jan 2010

Thank you for being so accommodating for our mini break! Lovely chalet, lovely food and good luck with the future.

**Fiona & Pete**  
Jan 2010

Massively “High End” chalet which is better than any 5\* ski accommodation that we have stayed in over 25 years of ski holidays. Everybody has enjoyed the stay and facilities are excellent. Standards of food and wine are “cordon bleu”. Service was discreet and efficient and most cheerfully delivered. Lovely to come back to a roaring fire as opposed to a roaring wife – a stress free week with 10 happy guests of mixed ages done... Carlsberg do not do chalets but if they did...

**Winsall and Etchell families**  
Dec 2009

Steve and Sam, first week of the season and our honeymoon. What a wonder week we had. The chalet is amazing, the food is to die for and the welcome and hospitality from yourselves was excellent. Thank you for making this a special week and look forward to returning hopefully for an anniversary. Love from Jason & Tracey xx

**Jason & Tracey**  
Dec 2009

As your first catered guests in this amazing chalet we feel very honoured! We've had such a special Christmas, thanks to your amazing hospitality, superb food and great skiing. We wish you every success with the venture and have no doubt that this will become a much sought after chalet. Well done Sam and Steve.

**Helen, Rich, Chloe and Josh**  
Dec 2009

Not enough superlatives to describe. Sam and Steve are marvellous. Good luck with everything.

**Paul**  
Dec 2009

What more can we say! The best Christmas ever. Everything superb.

**Bev, Ian, Lauren, Jamie & Esme**  
Dec 2009

A fantastic location and a wonderful chalet. We even enjoyed cooking in the kitchen! The rafting and walking were great. Many thanks, The Hynes Family

**Hynes Family**  
Aug 2009

A wonderful holiday. Stunning scenery. Very comfortable chalet and lots to do.

**Faith & Adrian**  
Aug 2009